



Activity Worksheet: Create a Login.gov Account

To manage your VA benefits online, we encourage you to create a Login.gov account now.

Login.gov offers these benefits:

- Access to VA benefits, services and information in a single, secure account
- A secure sign-in option that protects your privacy and complies with the latest federal security standards
- A single account to manage your other government benefits and services (like Social Security benefits or federal job applications)
- An account created, maintained and secured by the U.S. government

At this time, you can also use your DS Logon, My HealtheVet or ID.me account to sign in to VA.gov.

Please note: The DS Logon will soon be discontinued and no longer offered as a sign-in option. Soon all VA websites will follow a new sign-in process through VA.gov with Login.gov as the recommended account.

Follow these 7 steps provided in Table 1 to create your Login.gov account.

Table 1: Login.gov

#	Step	Instruction
1	Go to VA.gov	Select Sign in from the site header. A sign-in screen will appear.
2	Start creating your account	Select Create an account with Login.gov . The Login.gov sign in page will appear. Select Create an account . This step will ask for your email address.
3	Provide your Email address	Enter your email address and select your language preference. Then read and accept the Rules of Use and select the Submit button. This step will take you to instructions to confirm your email address.
4	Confirm Your Email address	Open a new browser window to check your email inbox. Open the email from Login.gov and click the Confirm email address . This step will take you back to Login.gov to create your password. Note: If you enter an email that's already connected to a Login.gov account, you'll get an email from Login.gov that tells you how to reset your password instead.
5	Create your password	Enter a password that meets all the security requirements listed. Enter the password again to confirm. Select Continue . This step will take you back to the Login.gov sign-in screen.
6	Sign in to Login.gov	Enter your email address and password. Select Sign in . This step will take you to the authentication method setup screen.

Step	Instruction
7 Set up multifactor authentication	<p>Select multifactor authentication. Choose at least one of the following options:</p> <ul style="list-style-type: none">• Using face or touch unlock• Entering a security code from your authentication application• Using your security key• Entering a security code that you receive by text or by phone call• Entering a backup code• Using your federal government employee or military ID (PIV or CAC) <p>Follow the instructions to set up your multifactor authentication method. Then select Agree and continue. Your account is now set up.</p>

WHAT TO EXPECT WHEN YOU USE YOUR LOGIN.GOV ACCOUNT

- The first time accessing a product or service through a VA website or app that requires a higher level of assurance, Login.gov will prompt you to verify your identity. Follow the instructions to provide some personal information and upload a photo of your government-issued ID. This process helps VA make sure that you're you before they give you access to your personal information.
- Then each time you sign in, you'll use multifactor identification to verify your account. This process adds another layer of protection.

NEED HELP WITH YOUR ACCOUNT?

Contact your benefits administrator, go to [Login.gov Help center](#) or call the help desk, **844-875-6446**, M-F, 11am–3pm.